

PROVIDE THIS FORM TO THE PATIENT



YOU HAVE BEEN PRESCRIBED A MEDICATION BY YOUR
HEALTHCARE PROVIDER THROUGH HIGHLAND SPECIALTY PHARMACY.

You will receive a call within 24 hours of receipt of your prescription. Please allow 3-5 business days to receive your medication. If you have not received it by then, please call:

1-855-894-4441

WHO IS HIGHLAND SPECIALTY PHARMACY?

Highland Specialty Pharmacy is a licensed mail order pharmacy serving patients and physicians nationwide. Highland is committed to providing customer service and care that enhances the clinical advantages of pharmaceutical therapies impacting patients' lives. Patient care and service is our purpose and we strive to provide the best experience and treatment for patients.

WHAT ARE THE BENEFITS OF USING HIGHLAND SPECIALTY PHARMACY?

Highland Specialty Pharmacy ensures your medications are exactly as your physician prescribed. We guarantee your product is direct from the manufacturer and meets all FDA requirements. We will work with you to resolve any insurance coverage issues and ensure your prescription is dispensed and sent in a timely manner.

HOW WILL I RECEIVE MY PRESCRIPTION?

Your prescription is shipped directly to the address provided by your physician via UPS, USPS, or Priority Mail. **Please note: Our shipments do not require a signature upon delivery.** If this is a problem, please call us immediately and inform us of your needs. Prescriptions addressed to a P.O. Box will be shipped via USPS only. For expedited service, please call the pharmacy.

DOES INSURANCE COVER MY CUSTOMIZED MEDICATION?

Medications are commonly covered by most insurance plans. We can arrange for a cash price for you if your insurance plan does not cover. Our goal is to make sure you get the medication you need.

WHAT NUMBER CAN I CALL IF I HAVE ADDITIONAL QUESTIONS?

Call 1-855-894-4441 and our pharmacy staff will be more than happy to answer all your questions

Phone: 1-855-894-4441

Fax: 601-268-6690

TEXT: 601-268-6033 **Web:** hsprx.com